RECTIFY GROUP PTY LTD

Concrete Repair | Resin Injection | Waterproofing
rectify.com.au | (03) 9123 4567 | ABN 12 345 678 901

Website Terms of Use

Terms governing use of rectify.com.au and associated web properties
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These Terms of Use govern your access to and use of the Rectify Group Pty Ltd website (rectify.com.au) and any other web property operated by Rectify Group (together, "our website"). By accessing or using our website, you agree to these terms. If you do not agree, please do not use our website.

1. About Us

Rectify Group Pty Ltd (ABN 12 345 678 901) is an Australian company that provides concrete repair, resin injection, waterproofing and associated remediation services. Our registered office is in Victoria, Australia.

2. Use of Our Website

You may use our website for lawful purposes only. You must not:

- use our website in any way that violates applicable Australian or international laws or regulations;
- transmit unsolicited commercial communications, spam or malicious code;
- attempt to gain unauthorised access to any part of our website or its underlying systems;
- scrape, harvest or collect data from our website without our prior written consent;
- impersonate any person or entity, or misrepresent your affiliation with any person or entity;
- post or transmit material that is false, misleading, defamatory, offensive or infringing; or
- interfere with or disrupt the integrity or performance of our website.

We reserve the right to suspend or terminate access to our website at any time and without notice where we believe these terms have been breached.

3. Intellectual Property

All content on our website — including text, images, graphics, logos, photographs, video, documents and the overall design and layout — is owned by or licensed to Rectify Group Pty Ltd and is protected by Australian and international intellectual property laws.

You may view, print and download content from our website for your own personal, non-commercial purposes. You must not reproduce, republish, upload, post, transmit, modify or distribute any content from our website for any other purpose without our prior written permission.

The Rectify name, logo and brand elements are trade marks of Rectify Group Pty Ltd. Nothing on this website grants any licence or right to use our trade marks without our prior written consent.

4. Accuracy of Information

We aim to keep the information on our website accurate and current. However, our website is provided for general information purposes only. It does not constitute professional engineering, structural, geotechnical or legal advice. You should obtain professional advice specific to your circumstances before relying on anything published on our website.

We do not guarantee that the information on our website is complete, accurate, current or free from errors at any particular time. We may update or remove content at any time without notice.

5. Quotes, Enquiries and Service Requests

Any quote or service estimate provided through our website, by telephone, email or otherwise is an indicative proposal only. It is not a binding offer or contract. A binding contract for services is formed only when both parties have executed the relevant service agreement, scope of works or purchase order.

Information you submit through our website (contact forms, booking requests, enquiries) is handled in accordance with our Privacy Policy. We will use the information only to respond to your enquiry and to manage any subsequent service relationship.

6. No Warranty

To the maximum extent permitted by applicable law, our website is provided on an 'as is' and 'as available' basis. We make no warranty or representation — express, implied, statutory or otherwise — that our website will be uninterrupted, error-free, secure, free from viruses or other harmful components, or that any defect will be corrected.

Nothing in these terms excludes, restricts or modifies any guarantee, right or remedy conferred on you under the Australian Consumer Law or any other applicable statute that cannot lawfully be excluded.

7. Limitation of Liability

To the maximum extent permitted by law, Rectify Group Pty Ltd and its officers, employees and agents are not liable for any loss or damage of any kind (including direct, indirect, incidental, special or consequential loss, loss of data, loss of profit or loss of opportunity) arising out of or in connection with your use of, or inability to use, our website or any content on it.

Where our liability cannot be excluded under the Australian Consumer Law or another applicable statute, our liability is limited to the minimum permitted by law, including (where applicable) resupplying the relevant service or paying the cost of having that service resupplied.

8. Third-Party Links

Our website may contain links to third-party websites for your convenience. These links do not indicate any endorsement, sponsorship, approval or affiliation by Rectify Group with those websites or their operators. We have no control over, and accept no responsibility for, the content, privacy practices or accuracy of any third-party website.

We recommend you review the terms of use and privacy policy of any third-party website before using it.

9. Privacy

Our collection, use, storage and disclosure of personal information submitted through our website is governed by our Privacy Policy, which is available on our website. By using our website and submitting information to us, you consent to those practices.

10. Reviews, Testimonials and Social Media

Customer reviews and testimonials displayed on our website reflect individual experiences and may not represent the typical customer outcome. We endeavour to ensure testimonials are genuine and are not misleadingly selected or edited.

Where you interact with Rectify Group content on social media platforms (Facebook, Instagram, Google and others), the platform's own terms of use and community standards apply. Any personal information you share in a public forum is visible to others and is handled in accordance with the relevant platform's terms.

11. Changes to These Terms

We may update these Terms of Use from time to time. The current version is always available on our website and is identified by the effective date at the top of this document. Continued use of our website after an update constitutes acceptance of the revised terms.

12. Governing Law and Jurisdiction

These Terms of Use are governed by and construed in accordance with the laws of the State of Victoria, Australia. You submit to the non-exclusive jurisdiction of the courts of Victoria and the Federal Court of Australia for any dispute relating to these terms or your use of our website.

13. Contact Us

How to reach us	
Website enquiries	hello@rectify.com.au
Telephone	(03) 9123 4567
Head office	Rectify Group Pty Ltd, Victoria, Australia
Privacy Officer	privacy@rectify.com.au

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